



JANAKALYAN SAHAKARI BANK LTD.

VIVEK DARSHAN, 140, SINDHI SOC.
CHEMBUR, MUMBAI 400 071

HEAD OFFICE CIRCULAR NUMBER : 31
OPERATIONS DEPT. CIRCULAR NO. : 07

11th September, 2015
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Annexure-A **GRIEVANCE REDRESSAL**

Dear Customer,

- i)** If you have any grievances/complaints, please approach Branch Manager.
- ii)** If your complaint is unresolved at the branch level, you may approach The Chief Executive Officer at Head Office on following address:

The Chief Executive Officer,

Janakalyan Sahakari Bank Ltd.,
'Vivek Darshan'
140, Sindhi Society, Chembur,
Mumbai-400071.

E-Mail Address: jksbl@jksbl.com

Telephone Nos.:

Secretariat of Chief Executive Officer: 022-25264105 - 022-25264107

- iii)** If you are not satisfied with our grievance redressal, you may approach the Banking Ombudsman at following address:

Office of Banking Ombudsman,

Office of the Banking Ombudsman (Maharashtra & Goa),
C/o Reserve Bank of India, Fourth Floor,
Opp. Mumbai Central Railway Station,
Byculla, Mumbai 400 008.

(O) 022-23022025 to 28

(Fax) 022-23022024

E-mail Address: bomumbai@rbi.org.in

Chief Manager,
Operations